

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re United States Patent Application of:)	Docket No.: 4280-108
)	
Applicant: ANTILLI, Davide)	Conf. No.: 1628
)	
Application No.: 10/549,392)	Art Unit: 2614
)	
Date Filed: September 14, 2005)	Examiner: Phun-Hoang J. Nguyen
)	
Title: SYSTEM AND METHOD FOR THE ESTABLISHMENT OF A CONNECTION BETWEEN A CONTACT REQUESTER AND A COMMUNICATIONS CENTER)	Customer No.:
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CERTIFICATE OF EFS FILING

I hereby certify that this document is being filed via EFS in the United States Patent and Trademark Office on **May 24, 2010**.
/steven j. hultquist/

**RESPONSE TO FEBRUARY 24, 2010 FINAL OFFICE ACTION OF TIME IN U.S.
PATENT APPLICATION NO. 10/549,392**

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Sir:

This responds to the February 24, 2010 Final Office Action in the above-identified application.

The time for responding to the February 24, 2010 Office Action without extension was set at three months, or May 24, 2010.

Please amend the claims of the above-identified patent application as set out in **Section I (Amendments to the Claims)** hereof.

Remarks concerning the amendments to the claims and the substance of the February 24, 2010 Office Action are set out in **Section II (Remarks)** hereof.